

**T.C
ISTANBUL AYDIN UNIVERSITY
INSTITUTE OF SOCIAL SCIENCES**



**COUNTRY RISK ASSESSMENT BY APPLYING MULTI-CRITERIA
DECISION-MAKING METHODS: A CASE STUDY RANKING COUNTRIES
IN THE MIDDLE EAST & NORTH AFRICA**

THESIS

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**Department of Business
Business Management Program**

Thesis Advisor: Assist. Prof. Dr. Nima MIRZAEI

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İSTANBUL AYDIN ÜNİVERSİTESİ
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FOREWORD

This master thesis where written during the time-period from May 2017 until June 2018 under the teaching supervision of Assist. Prof. Dr. Nima MIRZAEI.

The intent of the thesis is to rank countries in the Middle East and North Africa using Multi-Criteria Decision-Making Methods, TOPSIS, ELECTRE, and PROMETHEE. Hereby I want to thank my supervisor of being a great help during the development of this thesis.

June 2018

Ahmad MOHAMMADI DEHCESHMEH

ABBREVIATIONS

MCDM	: Multi-Criteria Decision Making
MODM	: Multi-Objective Decision Making
MADM	: Multi-Attribute Decision Making
MENA	: Middle East and North Africa
UN	: United Nation
IMF	: The World Bank
DEA	: Data Envelopment Analysis
GDP	: Gross Domestic Product
SFA	: Stochastic Frontier Analysis
BI	: Blacksmith Index
EPA	: Environmental Protection Agency
FSE	: Fuzzy Synthetic Evaluation
PPP	: Purchasing Power Parity
WQI	: Water Quality Index
OECD	: Organization for Economic Cooperation and Development
TOPSIS	: Technique for Order Preference by Similarity to Ideal Solution
ELECTRE	: ELimination Et Choix Traduisant la REalité
PROMETHEE	: The Preference Ranking Organization METHod for Enrichment Evaluations
GAIA	: Graphical Astronomy and Image Analysis
SAFE	: Sustainability Assessment by Fuzzy Evaluation

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ÇOK KRİTERLİ KARAR VERME YÖNTEMLERİNİ UYGULAYARAK ÜLKERLERE İLİŞKİN RİSK DEĞERLENDİRİLMESİ: ORTA DOĞU VE KUZEY AFRIKA'DAKİ ÜLKELERİ SIRALAMAK İÇİN BİR ÖRNEK ÇALIŞMASI

ÖZET

Orta Doğu ve Kuzey Afrika (MENA) bölgeleri onlarca yıldır birçok yabancı yatırımcının ilgisini çekmesine rağmen şu anki jeopolitik durum onları hoş karşılamıyordur. O bölgedeki savaş, terör, ayaklanma ve siyasi değişimlerin sonuçları, bir çok uluslararası şirketin o bölgedeki gelecek planlarını yeniden düşünmeye veya o bölgedeki yatırımlarını geri çekmeye mecbur bırakmıştır. Diğer taraftan MENA'nın, bölgedeki daha az rakip ile gelişen pazarına inanan şirketler de vardır. yapılacak en iyi yatırım kararlarının veya gelecekte ki işbirliklerinin sınırlandırılabilmesi için, güncel durum, analiz ve öngörüler için, oluşabilecek durumları da gözardı ederek, sözkonusu ülkeyi alakadar eden faktörlere bağlı, kapsamlı ve detaylı bir araştırmanın zorunlu olduğunun altını çizmekte fayda var. Çok kriterli karar verme analizi, yatırımcılara bir takım ilgili kriterlerin arasından en iyi seçeneği bulmakta yardımcı olabilir. Bu çalışmada yirmi temel göstergeye dayanarak yirmi üç ülkenin sıralanması için TOPSIS, ELECTRE ve PROMETHEE gibi iyi bilinen üç çok kriterli karar verme yöntemi kullanılmıştır. Bu araştırma için gerekli olan veriler, hükümetlerin 2000 ve 2015 arası yayınladığı sayıları içeren erişilebilir veri bankalarından alınmıştır. Bu bulguların sonuçları, sözde Arap Baharı ve Arap Baharı sonrası ortamında sürekli hareket halinde olan Orta Doğu ve Kuzey Afrika bölgesine ilgi duyan karar vericiler, politika belirleyenler, paydaşlar, araştırmacılar ve başka ilgili taraflara bir takım ülke sıralamasını getirir.

Anahtar Kelimeleri: *Çok kriterli karar verme, Orta Doğu ve Kuzey Afrika, TOPSIS, ELECTRE, PROMETHEE ülkelere ilişkin risk sıralaması, uluslararası yatırımcılar.*

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ABSTRACT

The Middle East and North Africa (MENA) region has been attracting many foreign investors for decades, but the current geopolitical situation has not shown a welcoming face towards them. Consequences of war, terror, riots and political changes in the region have forced many international companies to reconsider their future plans in the region or withdraw their investments from the region. On the other hand, there are also companies that have faith in the emerging market of the MENA with fewer competitors in the region. It should be hereby emphasized that narrowing down the best possible investment decision or decisions on future cooperation need accurate research on the current situation as well as an analysis and forecast of the upcoming situation in terms of various factors within the country concerned and also the region. The Multi-Criteria Decision Making (MCDM) analysis can help investors to choose the best alternative from a set of relevant criteria. In this research, three well-known MCDM methods, TOPSIS, ELECTRE, and PROMETHEE, were used to rank twenty-three countries based on twenty key indicators. The data required for this study was collected from the accessible databanks comprising the numbers published by the governments within the years 2000-2015. The outcome of these findings provides a set of country rankings for an interested group of decision makers, policy makers, stakeholders, researchers and other involved parties who are interested in the Middle East and North Africa region which is constantly on the move in the so-called Arab Spring or post-Arab Spring environment.

Keywords: *Multi-Criteria Decision Making, Middle East and North Africa, TOPSIS, ELECTRE, PROMETHEE Country Risk Ranking, International investors.*

1. INTRODUCTION

1.1 Study Topic

Consequences of war, terror and political changes in the Middle East and North Africa region has significantly increased the risk of investments compared to previous decades. Many foreign investors have always seen the Middle East and North Africa as a region with enormous potential with many different resources. Still considering the uncertain instability and risk in the MENA that has undergone a lot of changes, mainly affected by the consequences of the so-called Arab Spring in late 2010 and early 2011, yet international firms are willing to take a calculated risk and invest in the region. For instance, the contract concluded between Iran and the French Energy Giant Total on July 2017, worth nearly \$5bn, aims to develop an offshore gas field in the Persian Gulf. There are many consulting firms that assist such companies throughout their project plan. Such firms analyze different indicators of a particular country that could affect the investor's future in that region. In this study, twenty-three countries of the Middle East and North Africa (MENA) region are ranked based on their financial, political and economic sectors with the help of selected Multi-Criteria Decision Making (MCDM) methods.

1.2 Purpose of Thesis

In this study, twenty-three MENA countries have been graded and ranked using the Multi-Criteria Decision-Making Methods TOPSIS, ELECTRE and PROMETHEE. The result of this study will equip an interested group of decision makers, policy makers, stakeholders, researchers and other parties with a list of scored and ranked countries in the targeted MENA region, in the post-Arab Spring period.

1.3 The Middle East and North Africa

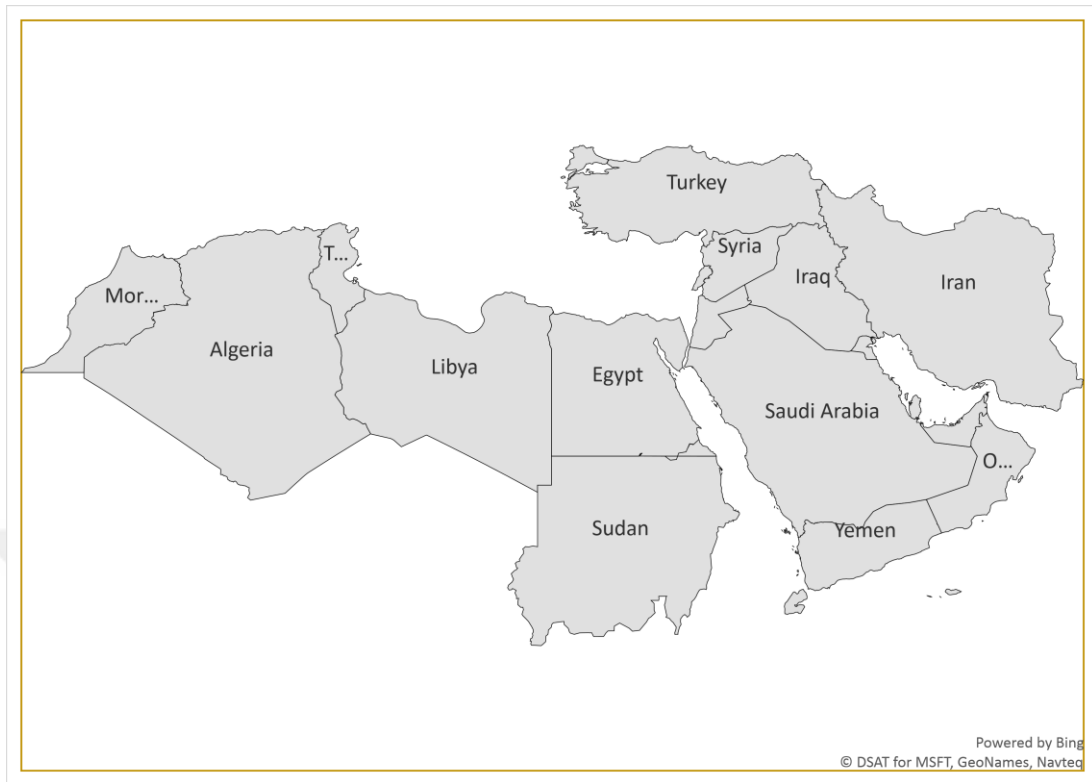


Figure 1.1: The Middle East and North Africa Geographic Map

The Middle and North Africa (MENA) region from the geographic standpoint, starts in the northwest of Africa, Morocco to the southwest of Asia Iran and in the north starting from Turkey to Yemen in the south. Also, there are other countries in this territory that are respectively counted as the MENA region. For instance, Afghanistan, Armenia, Georgia, and Pakistan are such countries that have direct and indirect influences on the region.

The MENA region has an important role in the global economic stability because of its geographic position and its rich natural resources. Since the end of 2010, the MENA region has significantly grown in geopolitical importance due to the so-called Arab spring that includes a set of decisive events in the MENA region ranging from peaceful protests through public acts of violence and (attempted) changes of governments by force to civil wars as well as foreign interventions.

The following chapter, the Literature review, summarizes prior research on ranking countries of the world considering different fields and indicators. Moreover, it also reviews Multi-Criteria Decision-Making methods used in different case studies.



2. LITERATURE REVIEW

There are several methods and techniques available in the academic literature that focus on ranking and analyzing countries in terms of qualitative and quantitative characteristics of different indicators and sectors within the country. In the following, the variety of research and projects are done on country ranking has been demonstrated, it has been covering agriculture, economy, healthcare efficiency, supplier management and a research done on happiness and life satisfaction of different nations.

The research done by (Phillis, Grigoroudis, and Kouikoglou, 2011) discusses a sustainability ranking and improvement of 128 countries based on changes within the regions depending on 75 different indicators such as climate changes, pollution, economic and political changes throughout the time period from 1990 to 2011. Data for each indicator were collected from United Nation (UN) database. The model has divided the structure of sustainability into two components: a) ecological sustainability and b) societal or human sustainability. The ecological components are water quality, land integrity, air quality and biodiversity. The human or societal on the other hand focus on the political aspects of the countries, the educational level, economic welfare, and health.

All together, they have created the Sustainability Assessment by Fuzzy Evaluation (SAFE) model which is capable of handling quantitative, qualitative and mixed data using fuzzy logic. SAFE uses a linear interpolation between sustainable and unsustainable criteria with a series of normalized indicators between zero and one which resulted in a ranking list.

An Economic and Environmental assessment (Madaleno, Moutinho and Robaina, 2016) that focuses on twenty-six European countries using Data Envelopment Analysis (DEA) techniques tried to estimate the efficiency of those countries in the years 2001 to 2012 considering the country's capital, labor forces, renewable energy and fossil fuels as input-oriented and output-oriented as Gross Domestic Product

(GDP) per capita, GDP per labor, and fossil fuel used per GDP and renewable energy per GDP and GDP per greenhouse gasses are indicators used in the research project which has derived its data from the European Environments Agency and Eurostat. It must be noted that by considering different input- and output-oriented indicators, the result of economic and environmental estimation will be different. In this paper, energy forces are one of the key inputs that must be considered among other factors to estimate energy efficacy in the production processes.

Ranking a country does not have to be necessarily based on economic, political indicators. The ranking done on the cross-healthcare efficiency among homogeneous countries is a case study that the modern and non-parametric estimators such as Stochastic Frontier Analysis (SFA), DEA estimator and Malmquist Productivity index were used. Data used in this research was taken from World Bank websites and the data used by the similar research including 191 countries and 30 OECD countries (Gearhart, 2016).

Ranking countries based on toxic pollution sites is another similar case as well. In this research low- and middle-income countries were ranked using Blacksmith Index (BI), a risk-ranking tool in more than 3000 different sites in 48 countries, the data was collected from Environmental Protection Agency (EPA) (Caravanos *et al.*, 2014).

A country can also be ranked due to some of its risk factors within itself to improve its performances on a bigger scale. In the research done by (Ameyaw and Chan, 2015), public-private water supply projects in developing countries were evaluated and ranked according to 40 risk factors using Fuzzy Synthetic Evaluation (FSE); the data was collected from the published research activities and literature on the relevant topic as well as a survey done with industry practitioners (Caravanos *et al.*, 2014). One of the most important key factors of success in any project is to identify the relevant risk components that will affect the project and then manage those risks. In the paper presented here, a questionnaire survey was prepared including 40 different risk factors, the feedback was collected and then analyzed using FSE.

Developed and developing countries are trying to monitor each other in terms of various indicators, these monitoring will help those countries to understand if the right path or right policy was taken respective to its current situation, observing how and where the state of the country is at present. Moreover, when a country is being ranked,

the performance of the country for the past years is calculated and compared with other states and nations. In the research done by (Beaulier *et al.*, 2016) 156 countries' economic institutions have been ranked and compared with the Fraser Institute's Economic Freedom of the World (EFW) rankings using ordinal methodology. The results are mostly alike with not a significant difference. Furthermore, EFW (Economic Freedom Dataset, published in Economic Freedom of the World) has measured and ranked 152 countries based on the summer index of giving scores from zero to ten. The scores were based on five areas: the size of the government, legal and property rights, access to sound money, and, regulation of credit and labor and business. The data was collected from hundreds of scholar papers.

The hypothesis that was tested by (Tarek and Ahmed, 2017) states: "*Poor government leads to higher accumulation of the Middle East and North Africa MENA public debt over the period*". The data used in the considered research is covering the year 1996 to 2015 among 17 countries in the MENA region that was collected from World Databank, IMF (International Financial Statistics), and Worldwide Governance Indicators. The data was analyzed on STATA 11 Software and has proven that only three indicators support this hypothesis: *Political Stability*, *Absence of Violence* index, *Regulatory Quality* index and *Rule of the Law* index.

In another research, done by (Bai, Hira and Deshpande, 2015), countries were analyzed based on their economic development and growth and then ranked among 20 countries based on 21 different economic parameters. The Factor Analysis process was applied on the data collected from IMF and the compared their economic development using SPSS software. Some of the economic parameters chosen are as follows: gross domestic product per capita, implied Purchasing Power Parity (PPP), total investment, gross national saving, imports and exports of goods populations and general government total expenditure.

A research was done by (Cordero, Salinas-Jiménez and Salinas-Jiménez, 2017) that focuses on the happiness and the life satisfaction or the happiness economics of 16 OECD countries is another example that can be obtained by ranking countries in terms of related indicators. The wellbeing ranking approach was used in this research considering a set of indicators, health, education, income, gender, religious, unemployed and GDP per capita are just some examples that can affect the level of

satisfaction. The data used in this study is borrowed from the World Values Survey (2005-2006 WVS).

After surveying the literature on various research projects done to rank countries due to a specific outcome, the following part of this chapter will discover publications that have used Multi-Criteria Decision Making (MCDM) methods in different areas.

2.1 Multi-Criteria Decision Making (MCDM)

Choosing and making a right and effective decision has become an important action in today's ultra-modern world. The act of choosing the right decision based on the preferences of the decision maker(s) between one or many courses of action is called Decision Making. In the early seventies, the theory of Multi-Criteria Decision making was designed for more systematic and rational decision-making problems, especially cases, where multiple of all the different criteria needed to be considered simultaneously. Later on, the Uncertainty and Chaos theory along with Multi-Criteria Decision making theory was developed and the Uncertainty of Fuzzy Set was introduced by Zadeh helped to fusion the MCDM and Fuzzy set by Carlsson and Fuller which served to uncover many multi-decision problems (Abdullah, 2013).

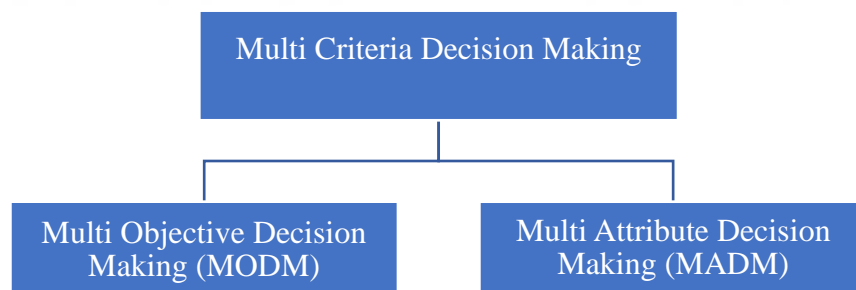


Figure 2.1: The Multi-Criteria Decision-Making Classification

Figure 2.1 shows a classification of MCDM, Multi-Attribute Decision Making (MADM) and Multi-Objective Decision Making (MODM). As it shown in table ... In MADM the preferences are depending on the set of attributes given whereas in MODM the preferences are based on the set of objectives given. In MADM the objectives are implicit in nature but in MODM the objectives are explicit with a specific mathematical formulation for objective functions. Moreover, MODM is more suitable for the evaluation of continuous alternatives with an infinite number of

possible values of the outcome, which have the form of vectors of the decision variable, decision problems in design and engineering are such examples. On the other hand, MADM approaches consider a few and a finite number of alternatives such as most policy decision problems. Besides, in the MADM problems, all possible outcome can be seen at the beginning of the problem whereby in the MODM problems there is an infinite possible solution and outcome to the problem at the beginning of the problems (Kumar *et al.*, 2017).

Table 2.1: The Difference Between MODM & MADM

	MADM	MODM
Criteria	Attribute	Objective
Objective or Goal	Implicit	Explicit
Attribute	Explicit	Implicit
Constraints	Inherent	Explicit
Alternative Usage	Finite Number Selection/ Evaluation	Infinite Number Design

In the following part, the process of solving MCDM problems has been described and shown in Figure 2.2.

(a) Finding and selecting the right alternatives and criteria.

The alternatives and criteria are chosen based on the problem given. Sometimes the needed alternatives are chosen based on literature papers or based on the decision maker(s) knowledge.

(b) Criteria weighting

Determining criteria's weight can be said to be one of the important and difficult steps in MCDM problems. In this step, the importance of individual criteria is shown as a number and if all the weight of criteria to be summed it must be equal to one so that all alternatives can be compared with each other. In some problems, the weight can be calculated and, in some problems, the weights are driven from the published literature or given the experts.

(c) Evaluation

There are many different methods available depending on the decision-making problems and the availability of data.

(d) Final treatment and aggregation the calculations

Once the method is chosen, the method that can easily use and rank the best alternative for the decision maker(s).

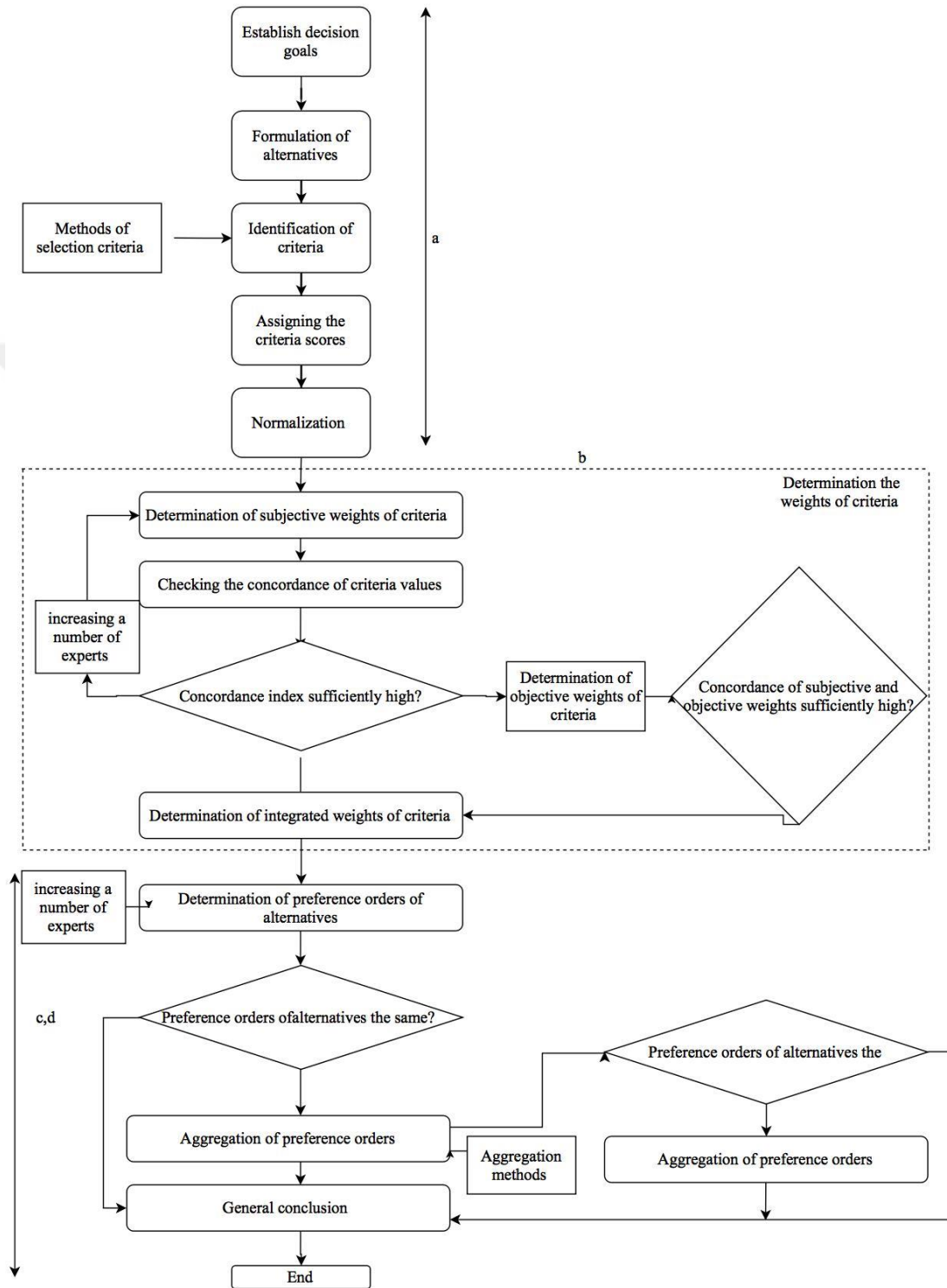


Figure 2.2: The Multi-Criteria Decision-Making process (Wang et al., 2009a)

Based on figure 2.2, the primary step “Methods of Selection Criteria” is designed to formulate and normalize a set of criteria. And then in the following step, the importance of each selected criteria is given a weight “Criteria Weight”. Furthermore, by applying one of the MCDM methods on a set of criteria, the acceptable alternatives are ranked and scored. In the final step, if the alternatives ranked-order is the same as the other MCDM methods, the process is ended if not the ranking results would be calculated again till best scheme is selected (Wang *et al.*, 2009)

In this part, the relevant information collected from scientific literature are synthesized into a summary, describing different approaches and methods in MCDM with their steps and the area of application. The Technique for Order Preference by Similarity to Ideal Solution (TOPSIS), ELimination Et Choix Traduisant la REalité (ELECTRE) and The Preference Ranking Organization METHod for Enrichment Evaluations (PROMETHEE) have been used and evaluated in this case study.

2.1.1 Technique for Order Preference by Similarity to Ideal Solution (TOPSIS) by Hwang and Yoon 1982

TOPSIS is a well-recognized MCDM method in ranking problems, such as water resource management, economy and environment and project management. The focus of this method is the distance between the ideal alternatives and non-ideal alternatives that carries the shortest distance to the ideal criteria which consider as the best alternative (Radmehr and Araghinejad, 2015). For instance, TOPSIS was used to locate the best possible region to build solar photovoltaic farms in the southeast of Spain (Sánchez-Lozano, García-Cascales and Lamata, 2016). The rank was obtained based on the best alternative that carries the closest result to the positive ideal solution among the 10-selected criteria.

TOPSIS was used to analyze the business competition in the research done by (Torlak *et al.*, 2011) where domestic Turkish airlines were compared to each other in order to rank air carries opportunities according to the performance of their 9 key criteria.

TOPSIS was practiced in the field of energy planning and strategy-decision making problems in the research done by (Cayir Ervural *et al.*, 2017) whereby a hybrid methodology for Turkey’s energy sector strategy was suggested using TOPSIS and SWOT (*Strengths Weaknesses Opportunities Threats*). Another scope of TOPSISI is

in the energy consumption sector wherein the research was done by (Akbaş and Bilgen, 2017), different models were studied on energy saving and energy resources efficiently in order to control operations at wastewater treatment plants.

With using TOPSIS a methodology was presented in the research done by (Bilbao-terol *et al.*, 2014) which included an evaluation and measurement of the investment sustainability within the sovereign bonds. The study case was applied on three European countries after all countries were considered with regard to their most frequently used sustainability: the ecological footprint, the environmental performance index, and the adjusted net saving.

The performance of banks has an important effect on developing the economy of a country. Moreover, it becomes an important fact for the investors that are willing to invest in that country. The research done by (Mandic *et al.*, 2014) has proposed a mode that assists investor in having a better understanding to analyze the financial banking system and their performances in Serbian using TOPSIS considering eight criteria equity, net interest income, liquid assets, cash, portfolio, core business net income, sources and earnings before taxes.

A model was introduced to assist maintenance management strategy of a power plant in Turkey by (Can, Ünlüsoy, and Eren, 2017). Using this model, there would be a 77% improvement in the selected equipment maintenance compared to the model not being used. Another case that TOPSIS was used in is in the research done by (Othman *et al.*, 2015) where a technique was developed to understand and rank the relationship between psychosocial stresses of the Malaysian seafarers based on the factors affecting their performance that cause injuries and sometimes casualties.

Another utilization of TOPSIS was undergone in the research done by (Yan *et al.*, 2017) in waterway congestions when dynamic risk conditions are involved in the Yangtze River in China. Due to congestion problems in waterway transportation, it is necessary to make a flexible decision according to the available risk conditions. TOPSIS was used to choose the best alternative according.

2.1.2 ELimination Et Choix Traduisant la REalité (ELECTRE) by Benayaoun et al. 1966

The next popular method in MCDM is ELECTRE. ELECTRE has several different versions in different areas such as Energy Management, Financial Management, Business Management, Information Technology and Communication and etcetera. Even though this method has many different versions but they all follow the same fundamental which compares a relation between all the alternatives, considering two at the time. For instance, in supply chain management, finding the right supplier can be an MCDM problem, since they all carry a various criterion. In the paper done by (Wan, Xu and Dong, 2017) the best possible supplier was chosen using ELECTRE considering 23 different criteria that are related to the suppliers and the materials used. Some of these criteria are quality, price and time, supply chain support, cost, and service performance.

Another case that ELECTRE was used is in service ranking prediction when consumers have inappropriate prediction while selecting a trustworthy decision. In the research done by (Ma *et al.*, 2017) the services environments were ranked to help and predict a promising idea to overcome these inappropriate choices. ELECTRE can also be applied in credit ranking assessment where managers in financial institutions determine a person's wealth based on the proposed terms of loans and many supplementary criteria collected from the applicants. These institutions use rating models to have an estimation of their clients that are not paying back their debt on time.

In the research done by (Gastelum Chavira *et al.*, 2017) ELECTRE was used considering 8 criteria to create a preference in the form of valued outranking that decision makers could choose from and generate a credit ranking for themselves. Business plans and public policies are also can be evaluated and ranked using ELECTRE.

In the research done by (Dias *et al.*, 2016) 28 stakeholders based on their objectives as criteria were ranked using ELECTRE with the impact of changes in policies that were collected from a qualitative Delphi survey.

In the research of (Del Vasto-Terrientes *et al.*, 2015) ELECTRE was used to propose a complementation assessment system on Water Quality Index (WQI) for destination

marketing organizations so that the strong and weak points of official tourist destination websites considering all 123 indicators be detected.

Another outranking example using ELECTRE is the research done by (Kumar, Singh and Kharab, 2017) analyzing the operational performance of cellular mobile phones in Delhi among 6 major telecom companies considering 6 criteria.

2.1.3 The Preference Ranking Organization METHod for Enrichment Evaluations (PROMETHEE) by Brans Jean-Poerre 1982

The Preference Ranking Organization METHod for Enrichment Evaluations (PROMETHEE) was first designed by (Brans 1982) and later on was extended by (Brans and Vincke, 1985). PROMETHEE like ELECTRE is an outranking method with mathematical properties and particular friendliness of use when it comes to imperfect criteria. Moreover, because of its availability to ranked simple and limited but efficient data, it can be applied in many fields. This method considers the deviations that each criterion shows to alternatives. For instance, the research done by (Peng and Xiao, 2013) focuses on the evaluation of material selection using PROMETHEE since material selection uses a massive number of characteristics, including quantitative and qualitative data.

Another field that PROMETHEE was used is *social sustainability assessment of small hydropower* done by (Wu *et al.*, 2017) in social sustainability. This method can easily handle the correlation and uncertainty among indicators for social sustainability problems. Public recognition, energy reserves, the policy of small hydropower, management level, the risk of damage, employment creation, human health and Impact on the landscape were the indicators used in this problem.

Research done by (Saldanha *et al.*, 2017) has shown that how PROMETHEE can have a variety of usage in many fields. The purpose of this research is to find the solution of minimizing the heat-transfer within the area and the resolve and optimize a shell and tube heat exchanger in pumping power.

In another case done by (Veza, Celar, and Peronja, 2015) that trying to rank industrial enterprises based on enterprise's capabilities, where each enterprise has given 14 specific capabilities. PROMETHEE is also used to rank the sustainability of countries.

In the research done by (Antanasijević *et al.*, 2017) the sustainability of 30 European countries based on 38 different indicators over a ten year period (2004-2014) was ranked and it has revealed that the major countries in Europe have an overall of improvement in the studied period, where only two countries that have not made an over progress and improvement are Greece and Ireland. The indicators selected are eco-efficiency and economic development, competitiveness, access to labor market, innovation, public finance sustainability, health, employment, consumption and production patterns, monetary poverty, biodiversity, energy, resource use and waste, land use, transport and mobility, climate change and freshwater resource, the data was taken from Eurostat database.

Another usage of PROMETHEE is in the research done by (Andreopoulou *et al.*, 2016) where 30 enterprises' websites in the field of renewable energy based on 18 criteria were ranked. Another example that PROMETHEE was used is in the research done by (Afful-Dadzie, Oplatková and Nabareseh, 2015) that helped select the right start-up businesses in a public venture capital financing, there is a high risk of investment in developing country where most of the selected criteria are subjective or hold uncertain. This method was applied to find the potential and ideal candidates in a highly competitive environment in Ghana where the Government publicly run a venture capital to help start-up businesses grow. The criteria were collected from a set of literature and past studies: product or service characteristics, employment creation, entrepreneur's personality, entrepreneur's experience, Market characteristics and Financial characteristics are the criteria used in this research.

When it comes to selecting a suitable supplier and sources in information systems field to reduce and minimize the costs, outsourcing become a common and important strategy. In the research done by (Chen, Wang and Wu, 2011) four potential suppliers based on seven criteria were ranked using PROMETHEE and had provided a list of ranking for decision makers aiming to improve the efficiency of their outsourcing decision-making process.

A similar example in resource management is the research done by (Amaral and Costa, 2014) in the improvement of hospital resources in Brazil that has consequences on the quality and the services offered by these hospitals. PROMETHEE elects the best and ideal decision in resource management where outranking method considered in the context of hospital services.

Enterprise resource planning system plays an important role in any organization, where there are a great uncertainty and changes on all bases within and outside of the organizations. Therefore, the firms are willing to have a well-established system to resist of occurring any problem. The research done by (Kilic, Zaim and Delen, 2015) used PROMETHEE in a small-medium enterprise to address the enterprise resource planning system selection problem since the firms are facing a mulita criteria problems and it successfully ranked the alternatives and identified the best system.

A case study was done on a state-owned energy company (Hernandez-Perdomo, Mun and Rocco, 2017) where a methodology was presented to evaluate and rank projects by the firms based on the challenges that decision-makers have to take to maintain economic growth, sustainability, social responsibility and shareholder value within the firms. PROMETHEE was applied to rank this project because of its practical advantages among other methods in mulita criteria decision making.

The following table shows the different area of application for TOPSIS, ELECTRE, and PROMETHEE.

Table 2.2: The MCDM Methods Used in Different Fields

Method	Area of Application	Reference
TOPSIS	Supply Chain Management	(Patil and Kant, 2014; Kusi-Sarpong <i>et al.</i> , 2015; Uygun and Dede, 2016; Kang and Hwang, 2017; Yazdani <i>et al.</i> , 2017)
	Water Management	(Estay-Ossandon, Mena-Nieto and Harsch, 2017; Ameri, Pourghasemi and Cerda, 2018)
	Strategy Selection Business Management	(Kusumawardani and Agintiara, 2015; Shakerian, Dehnavi and Ghanad, 2016; Zavadskas <i>et al.</i> , 2017)
PROMETHEE	Strategy Management	(Vinodh and Jeya Girubha, 2011; Vetschera and De Almeida, 2012; Ameri, Pourghasemi and Cerda, 2018)
	Risk Analysis	(Chen, 2014; Celik and Taskin Gumus, 2016; El Mokrini <i>et al.</i> , 2016; Nikouei, Oroujzadeh and Mehdipour-Ataei, 2017)
ELECTRE	Outranking	(Chen, 2014; Celik and Taskin Gumus, 2016; El Mokrini <i>et al.</i> , 2016; Nikouei, Oroujzadeh and Mehdipour-Ataei, 2017)
	Energy management	(Bojković, Anić and Pejčić-Tarle, 2010; Kaya and Kahraman, 2011; Fancello, Carta and Fadda, 2014; Ishizaka and Nemery, 2014; Kumar <i>et al.</i> , 2016; Lian and Ke, 2016; Certa <i>et al.</i> , 2017; Mousavi, Gitinavard and Mousavi, 2017)
	Financial management	
	Business management	
	Information technology &	
Communication		

In the next chapter, the methodology the three methods selected in this research is entirely discussed and shown.

3. METHODOLOGY

After going through research and papers on Multicriteria Decision Making TOPSIS, ELECTRE and PROMETHEE methods were chosen. The following is a general description of each method.

3.1 TOPSIS Hwang and Yoon 1982

As mentioned in the previous part, TOPSIS is one of the well-known methods in the MCDM. This concept is focused on the distance between the ideal and non-ideal alternatives from the entire set of the alternatives. The steps are articulated as following (C. L. Hwang, 2012):

Step 1: Forming a performance decision matrix.

In this step the chosen alternatives and criteria were presented in a decision matrix as shown in the following;

Here, $i = 1, 2, \dots, m$, $j = 1, 2, \dots, n$

$$\begin{pmatrix} X_{11} & X_{12} & \dots & X_{1n} \\ X_{21} & X_{22} & \dots & X_{2n} \\ \dots & \dots & \dots & \dots \\ X_{m1} & X_{m2} & \dots & X_{mn} \end{pmatrix} \quad (1)$$

Step 2: Normalizing the established matrix by the given formula:

There are a lot of different formulas that can normalize heterogeneous data collected from different resources with different units into a dimensionless unit. Especially in cases where ranking and rating decisions are needed to be calculated.

The following is the formula used in this case study.

$$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}}, \quad j = 1, \dots, n \quad i = 1, \dots, m \quad (2)$$

$$\begin{pmatrix} n_{11} & n_{12} & \dots & \dots & n_{1n} \\ n_{21} & n_{22} & \dots & \dots & n_{2n} \\ \dots & \dots & \dots & \dots & \dots \\ n_{m1} & n_{m2} & \dots & \dots & n_{mn} \end{pmatrix}$$

Step 3: The weighted normalized decision matrix is calculated in this step:

$$v_{ij} = w_j \cdot n_{ij}, j = 1, \dots, n, i = 1, \dots, m, \quad (3)$$

$$\begin{pmatrix} v_{11} & v_{12} & \dots & v_{1n} \\ v_{21} & v_{22} & \dots & v_{2n} \\ v_{m1} & v_{m2} & \dots & v_{mn} \end{pmatrix}$$

Step 4: ideal and non-ideal alternatives are determined as follow:

$$A^+ = \{v_1^+, \dots, v_n^-\} = (\max_i v_{ij}, j \in J; \min_i v_{ij}, j \in J') i = 1, 2, \dots, m \quad (4)$$

$$A^- = \{v_1^+, \dots, v_n^-\} = (\min_i v_{ij}, j \in J; \max_i v_{ij}, j \in J') i = 1, 2, \dots, m \quad (5)$$

Step 5: In this step, the Euclidean distances among the ideal and non-ideal alternatives would be calculated respectively as follow:

$$d_i^+ = \sqrt{\sum_{j=1}^n (v_{ij} - v_j^+)^2} \quad (6)$$

$$d_i^- = \sqrt{\sum_{j=1}^n (v_{ij} - v_j^-)^2} \quad (7)$$

Step 6: by using the following equation the relative closeness to the final ideal solution can be shown as below:

$$R_i = \frac{d_i^-}{d_i^+ + d_i^-} \quad (8)$$

Step 7: Then the results would be ranked.

3.2 ELECTRE by Benayaoun et al. 1966

ELECTRE is one of the useful MCDM methods for ranking the best set of alternatives based on different criteria. In this outranking concept, the first alternative is compared with the rest of alternative at a time and then rank the output in an appropriate form. The following steps will go through the method (Benayoun, Roy and Sussman, 1966):

Step 1: Forming a performance decision matrix.

In this step the chosen alternatives and criteria were presented in a decision matrix as shown in the following;

Here, $i = 1, 2, \dots, m, j = 1, 2, \dots, n$

$$\begin{pmatrix} X_{11} & X_{12} & \dots & X_n \\ X_{21} & X_{22} & \dots & X_{2n} \\ X_{m1} & X_{m2} & \dots & X_{mn} \end{pmatrix} \quad (9)$$

Here, $i = 1, 2, \dots, m$, $j = 1, 2, \dots, n$

Step 2: Normalizing the established matrix by the given formula:

There are a lot of different formulas that can normalize heterogeneous data collected from different resources with different units into a dimensionless unit. Especially in cases where ranking and rating decisions are needed to be calculated.

The following is the formula used in this case study.

$$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}}, \quad j = 1, \dots, n \quad i = 1, \dots, m \quad (10)$$

$$\begin{pmatrix} n_{11} & n_{12} & \dots & \dots & n_n \\ n_{21} & n_{22} & \dots & \dots & n_{2n} \\ n_{m1} & n_{m2} & \dots & \dots & n_{mn} \end{pmatrix}$$

Step 3: The weighted normalized decision matrix is calculated in this step:

$$v_{ij} = w_j \cdot n_{ij}, \quad j = 1, \dots, n, \quad i = 1, \dots, m, \quad (11)$$

$$\begin{pmatrix} v_{11} & v_{12} & \dots & v_n \\ v_{21} & v_{22} & \dots & v_{2n} \\ v_{m1} & v_{m2} & \dots & v_{mn} \end{pmatrix}$$

Step 4: Calculating the concordance and discordance set for each alternative.

By comparing each alternative with the other the concordance set would be evaluated from the equation below: if one alternative greater or equal to the other alternative is considered under the concordance set and shown by C.

$$C(p, q) = \{j, v_{pj} \geq v_{qj}\} \quad (12)$$

And the discordance set would be the alternatives that are worse than other and shown by D.

$$D(p, q) = \{j, v_{pj} < v_{qj}\} \quad (13)$$

Step 5: Building the concordance matrix

In this part weight of the selected concordance set of alternatives are added.

$$C_{pq} = \sum_{j^*} w_{j^*} \quad (14)$$

Step 6: Defining the discordance matrix

The discordance matrix is created by dividing the set of discordance to the total value of the whole set.

$$D_{pq} = \frac{(\sum_{j^0} |v_{pj^0} - v_{qj^0}|)}{(\sum_j |v_{pj} - v_{qj}|)} \quad (15)$$

Step 7: Creating the effective concordant matrix

In the previous part, the concordant matrix was calculated and by converting the concordant matrix to effective concordant matrix helps to show a better judgment when one alternative to is compared with other and is shown as \bar{C} .

$$\bar{C} = \sum_{p=1}^m \sum_{q=1}^m C_{pq} / m(m-1) \quad (16)$$

And then a Boolean matrix is bullied from the equation below:

$$f_{pq} = \begin{cases} 1 & C_{pq} > \bar{C} \\ 0 & C_{pq} < \bar{C} \end{cases} \quad (17)$$

Step 8: Creating the effective discordant matrix

To calculate the effective discordant matrix the following equations are used.

$$\bar{d} = \sum_{p=1}^m \sum_{q=1}^m d_{pq} / m(m-1) \quad (18)$$

And then a Boolean matrix is bullied from the equation below:

$$g_{pq} = \begin{cases} 1 & d_{pq} > \bar{d} \\ 0 & d_{pq} < \bar{d} \end{cases} \quad (19)$$

Step 9: calculating the global matrix

The global matrix (H) is calculated by multiplying matrixes (F) to (G). It shows that the alternative A1 is preferred to A2 when comparing the concordance and discordance of their criteria.

$$h_{pq} = f_{pq} \cdot g_{pq} \quad (20)$$

3.3 PROMETHEE

PROMOTHE is another outranking method used to solve Multi-Criteria Decision-Making problems. In this method firstly, all pairs of alternatives are to be compared to each criterion and then PROMETHEE can assist a specific preferential function to describe the differences between each alternative's preferences on every criterion. These preference functions which have a value ranged from zero to one, are there for the decision makers to describe the preference deference from their point of view. The closest range is? to one, the larger the difference. The range zero shows that there are no preferential differences between the pairs. The following steps will lead through the method;

Step 1: Forming a performance decision matrix.

In this step the chosen alternatives and criteria were presented in a decision matrix as it has shown in the following;

Here, $i = 1, 2, \dots, m$, $j = 1, 2, \dots, n$

$$\begin{pmatrix} X_{11} & X_{12} & \dots & X_n \\ X_{21} & X_{22} & \dots & X_{2n} \\ X_{m1} & X_{m2} & \dots & X_{mn} \end{pmatrix} \quad (21)$$

Step 2: Normalizing the established matrix by the given formula:

There are a lot of different formulas that can normalize heterogeneous data collected from different resources with different units into a dimensionless unit. Especially in cases where ranking and rating decisions are needed to be calculated.

The following is the formula used in this case study.

$$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}}, \quad j = 1, \dots, n \quad i = 1, \dots, m \quad (22)$$

$$\begin{pmatrix} n_{11} & n_{12} & \dots & \dots & n_n \\ n_{21} & n_{22} & \dots & \dots & n_{2n} \\ n_{m1} & n_{m2} & \dots & \dots & n_{mn} \end{pmatrix}$$

Step 3: The differences between each alternative with respect to the other one must be evaluated. Moreover, the differences in criteria value of alternatives must be calculated pairwise.

Step 4: Choose the preference function, PROMETHEE has seven types of preference functions which have ranged from zero to one. (In this research usual function was chosen because any parameter such as preference and indifference thresholds are not needed.)

$$p_i(i, i') = 0 \quad \text{IF } R_{ij} \leq R_{i'j} \quad (23)$$

$$p_i(i, i') = 1 \quad \text{IF } R_{ij} > R_{i'j} \quad (24)$$

Step 5: determine the combined preference function with weights;

$$\pi(i, i') = \sum_{j=1}^m p_j(i, i') w_j \quad (25)$$

Where w_j is the weight of relative importance of the j^{th} criteria.

Step 6: $(n - 1)$ can be related to each alternative that can result into a positive or negative outranking flow, therefore calculating the leaving and entering outranking is necessary and are given as flowed;

The leaving flow is a measure of the strength of the alternatives.

The leaving flow:

$$\phi^+(i) = \frac{1}{n-1} \sum_{j'=1}^n \pi(i, i'), \quad (i \neq i') \quad (26)$$

The entering flow measures the weakness of the alternatives.

The entering flow:

$$\phi^-(i) = \frac{1}{n-1} \sum_{j'=1}^n \pi(i, i'), \quad (i \neq i') \quad (27)$$

Step 7: In this step, PROMETHEE II has provided a net outranking flow of decision alternatives which has been shown in the following;

$$\phi(i) = \phi^+ - \phi^-(i) \quad (28)$$

Step 8: Ranking the net outranking flow considering $\phi(i)$ from the highest to the lowest alternative.

In the following chapter, the data and the resources selected is shown and discussed.

3.4 Equal Weight Method

The Equal Weight method (EW) represent a uniform distribution of weight when the decision makers have minimal knowledge about the priorities as shown in the following weight formula (Roszkowska, 2013):

$$W_j(EW) = \frac{1}{n}, \quad (29)$$

Where $j = 1, 2, \dots, n$.



Table 3.1: The Formulas Used for Each Method

TOPSIS	ELECTRE	PROMETHEE
$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}},$	$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}},$	$n_{ij} = \frac{x_{ij}}{\sqrt{\sum_{j=1}^m (x_{ij})^2}},$
$j = 1, \dots, n \quad i = 1, \dots, m$	$j = 1, \dots, n \quad i = 1, \dots, m$	$j = 1, \dots, n \quad i = 1, \dots, m$
$v_{ij} = w_j \cdot n_{ij},$	$v_{ij} = w_j \cdot n_{ij},$	$p_i(i, i') = 0 \quad \text{IF } R_{ij} \leq R_{i'j}$
$j = 1, \dots, n, \quad i = 1, \dots, m,$	$j = 1, \dots, n, \quad i = 1, \dots, m,$	$p_i(i, i') = 1 \quad \text{IF } R_{ij} > R_{i'j}$
$d_i^+ = \sqrt{\sum_{j=1}^n (v_{ij} - v_j^+)^2}$	$C(p, q) = \{j, v_{pj} \geq v_{qj}\}$	$\pi(i, i') = \sum_{j=1}^m p_j(i, i') w_j$
$d_i^- = \sqrt{\sum_{j=1}^n (v_{ij} - v_j^-)^2}$	$D(p, q) = \{j, v_{pj} < v_{qj}\}$	
$R_i = \frac{d_i^-}{d_i^+ + d_i^-}$	$C_{pq} = \sum_{j'} w_{j'}$	$\phi^+(i) = \frac{1}{n-1} \sum_{j'=1}^n \pi(i, i'), \quad (i \neq i')$
	$D_{pq} = \frac{(\sum_{j^0} v_{pj^0} - v_{qj^0})}{(\sum_j v_{pj} - v_{qj})}$	$\phi^-(i) = \frac{1}{n-1} \sum_{j'=1}^n \pi(i, i'), \quad (i \neq i')$
	$\bar{C} = \sum_{p=1}^m \sum_{q=1}^m C_{pq} / m(m-1)$	$\phi(i) = \phi^+ - \phi^-(i)$
	$\bar{d} = \sum_{p=1}^m \sum_{q=1}^m d_{pq} / m(m-1)$	
	$h_{pq} = f_{pq} \cdot g_{pq}$	

In the following chapter, Data Collection will be describing the data resources and the alternatives, and the criteria used in this problem.

4. DATA COLLECTION

Going through the different publications and research that are mentioned in the literature review helped to understand and analyze the important indicators that are related to this research, the data related to each indicator was collected from the following databanks.

- The World Bank www.data.worldbank.org
- International Monetary Fund (IMF) www.imf.org
- United Nations (UN) ww.data.un.org

The member governments submit a yearly report on different sectors within the country in those databanks to ensure the stability of the international monetary system by monitoring the economic and financial policies. Unfortunately, there are some missing data in these databanks, therefore, our data (table 4.3 and table 4.4) has narrowed down to twenty-three countries and twenty indicators in MENA between the year 2000 and 2015.

4.1 Countries

The chosen countries in table 4.1 play an important role in the region because of their natural resources, human power, foreign investments and their location. Afghanistan, Armenia, Azerbaijan, Bahrain, Cyprus, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kazakhstan, Kuwait, Libya, Oman, Pakistan, Qatar, Saudi Arabia, Sudan, Syrian Arab Republic, Tunisia, Turkey and the Yemen Republic are the countries selected as alternatives in this study.

Table 4.1: The Selected Countries in The MENA (Alternatives)

Alternatives	Countries
A ₁	Afghanistan
A ₂	Armenia
A ₃	Azerbaijan
A ₄	Bahrain
A ₅	Cyprus
A ₆	Egypt
A ₇	Georgia
A ₈	Iran
A ₉	Iraq
A ₁₀	Israel
A ₁₁	Jordan
A ₁₂	Kazakhstan
A ₁₃	Kuwait
A ₁₄	Libya
A ₁₅	Oman
A ₁₆	Pakistan
A ₁₇	Qatar
A ₁₈	Saudi Arabia
A ₁₉	Sudan
A ₂₀	Syrian
A ₂₁	Tunisia
A ₂₂	Turkey
A ₂₃	Yemen

4.2 Indicators

In this research, the chosen indicators or criteria in table 4.2 are based on two fundamental, recently published papers and the availability of data within the country. Choosing a right indicator needed research and studies on different topics and sector of a country to understand country's key factors that are responsible for a country's stability, development and the relation to other nations around the world. Therefore, if an indicator of a country is compared with respect to the same indicator of another region (country), it can create a list of countries that are performing better than others. In other words, a ranking of countries in terms of their performances in different indicators and sectors will result.

Table 4.2: The Selected Indicators (Criteria)

Criteria	Indicator	Criteria weight
C ₁	Crop production index (2004-2006 = 100)	0.045454545
C ₂	Current account balance (BoP, current US\$)	0.045454545
C ₃	Deposit interest rate (%)	0.045454545
C ₄	Exports of goods and services (BoP, current US\$)	0.045454545
C ₅	Foreign direct investment, net (BoP, current US\$)	0.045454545
C ₆	GDP (current US\$)	0.045454545
C ₇	General government final consumption expenditure (current US\$)	0.045454545
C ₈	GNI (current US\$)	0.045454545
C ₉	Imports of goods and services (BoP, current US\$)	0.045454545
C ₁₀	Inflation, GDP deflator (annual %)	0.045454545
C ₁₁	Labor force, total	0.045454545
C ₁₂	Military expenditure (% of GDP)	0.045454545
C ₁₃	Natural gas (including LNG) - production "Terajoules"	0.045454545
C ₁₄	Time required to start a business (days)	0.045454545
C ₁₅	Total reserves (includes gold, current US\$)	0.045454545
C ₁₆	Unemployment, total (% of total labor force) (modeled ILO estimate)	0.045454545
C ₁₇	Fuel oil - Production (Metric tons, thousand)	0.045454545
C ₁₈	Primary income payments (BoP, current US\$)	0.045454545
C ₁₉	International tourism, number of arrivals	0.045454545
C ₂₀	Political Stability and Absence of Violence/Terrorism: Percentile Rank	0.045454545

In this case study, the judgment of the “the true” weights are vague and cannot exactly be evaluated with numerical values in practice or if so, it would be probably time-consuming and challenging and it must be consulted by experts. Hence, the Equal weight method was used in this study.

Table 4.3: The Data Collected from the Data Banks

	A ₁₂	A ₁₁	A ₁₀	A ₉	A ₈	A ₇	A ₆	A ₅	A ₄	A ₃	A ₂	A ₁	
	111.6192857	102.5292857	96.89642857	104.8014286	100.9742857	90.90857143	102	87.52214286	108.0721429	100.0657143	98.21571429	106.3842857	C ₁
	191196925.3	-1713705298	5058250000	57511666667	-2025085548	-1150403286	-2246131250	-1306672102	1399124043	6456432563	-644673304.1	-4158557748	C ₂
	10.5	4.361197917	3.240514397	7.3555	12.86471436	8.740621482	7.42125	4.335625	2.154322917	10.288125	9.377212397	6	C ₃
	49649911517	9716026745	70641768750	54547650000	29727000000	3495224757	36316306250	10271964810	15624129172	18976217938	1870120770	2045964813	C ₄
	-589297216	-1605317812	-1699637500	-1339287500	-39000000	-770180940.9	-4076943750	249462121.9	310603899.4	397899500	374390364.4	84300002.97	C ₅
	1.13869E+11	20768741898	2.00151E+11	1.39129E+11	3.26564E+11	9700925565	1.73505E+11	20391207326	21190082197	36436635624	7304570043	11742998528	C ₆
	11848270815	4207451988	46276973560	30042896817	36132926153	1757599214	20202143439	3490697250	2960026649	3867322630	849275209.8	1516465311	C ₇
	1.01216E+11	20851657344	1.94645E+11	1.40293E+11	3.26976E+11	9604566304	1.71447E+11	19850205078	19203762650	33766383312	7639767896	11836053495	C ₈
	36124922737	15329322127	68905587500	39419762500	17503000000	5387388935	47261600000	10910081892	10925402550	10261355313	3395714609	7686802408	C ₉
	12.83286153	4.848972861	1.893476536	9.215669883	19.08730211	5.590054615	9.337000942	2.088217689	5.734040474	7.490099145	3.827336337	7.5144745	C ₁
	8351611.533	1539683.667	2999324.733	6977413.667	23911982.87	2137813.6	24873670.47	542025.2	540518.1333	4221263.733	1456846	6482579.067	C ₁
	1.032495486	5.382616749	6.807611162	3.015769804	2.683124143	3.392726864	2.430242244	1.944291164	3.811014823	3.37554037	3.447689984	1.753038794	C ₁
	1116707.039	7568.862	96273.86667	205648.8542	4560958.173	658.4514492	1798040.266	0	396629.0667	437961	0	6326.188293	C ₁
	24.76923077	19.5	17.69230769	30	22.42307692	10	15.19230769	8	9.311111111	37.30769231	12.38461538	8.166666667	C ₁
	17279304197	8998119783	49572421507	45516559759	14156029152	1463892292	21210456052	2519597100	3572607757	5628569510	1253092143	5970221198	C ₁
	7.460000038	13.493333331	7.9533333314	18.2266667	12.16666679	13.81333338	10.57333317	6.720000092	4.139999978	7.206666629	23.51333326	8.586666616	C ₁
	3273.533333	1161.82	2843.333333	10857.46667	26577.70674	10.2	9835.266667	374	2591.8	1757.533333	0	0	C ₁
	14410570452	753526560.8	10617362500	2342025000	604000000	597056415.9	3401175000	5676080344	6030125813	3172969688	387286151.9	140588965.2	C ₁
	3259000	3251750	2183031.25	920250	2726625	2071500	8894706.25	2426250	7531750	1252000	564312.5	0	C ₁
	51.6913264	32.01249301	12.03393923	2.708794063	16.20234604	36.32699165	20.46945546	61.92964503	32.92794704	24.47337208	41.85964762	1.500844397	C ₂

Table 4.4: The Data Collected from the Data Banks

	A ₂₃	A ₂₂	A ₂₁	A ₂₀	A ₁₉	A ₁₈	A ₁₇	A ₁₆	A ₁₅	A ₁₄	A ₁₃	
C ₁	108.3607143	101.24	98.68928571	91.07857143	97.99571429	91.56	107.7828571	98.41857143	111.8314286	103.3221429	114.4678571	
C ₂	-5145625000	-2967406250	-1852586132	528992201.4	-3174656405	68567657639	35770132118	-2839808125	2966698915	-7360443750	35776039799	
C ₃	14.43452381	27.04588542	5	6.549568171	0.990747512	3.76	2.744881655	6.172569444	3.4306875	2.580555556	3.292455729	
C ₄	8148118423	1.36792E+11	17185847501	12252029927	6112067502	2.28305E+11	1.28349E+11	22051344375	31079981312	32447407143	67395882421	
C ₅	-244952960.9	-8521187500	-1193034080	-803211603.3	-1475778776	-11079182731	5627299231	-1895750000	-525766783	186235714.3	5228532791	
C ₆	24111269479	5.64431E+11	36935528153	26439983632	46733182715	4.48624E+11	97340508158	1.56199E+11	47390588427	48475331827	1.03918E+11	
C ₇	3221346634	77954282170	6415994244	3409269618	4499062454	1.01649E+11	13892101648	15623137600	9825390117	5817248856	17832186435	
C ₈	22646388756	5.57919E+11	35252482742	25602424463	41850779438	4.55605E+11	1.15503E+11	1.61743E+11	45041201210	51264587008	1.13126E+11	
C ₉	10524055386	1.61873E+11	19189078535	11519116420	7986409596	1.42446E+11	56143051282	33917851875	21093371773	18813764286	31266041420	
C ₁₀	11.92243284	16.13501119	3.870313008	6.951190273	14.80931314	4.424037036	13.8244695	5.89713058	10.53360985	8.986695767	5.167615908	
C ₁₁	5818780.467	24070106.53	3608193.933	5352849.4	10260410.8	9084242.6	893884.8	53170279.53	1196272.133	2201752.267	1365855.133	
C ₁₂	5.053816026	2.716760606	1.52787762	5.140119538	3.964470102	9.158765455	2.322647067	3.761953544	11.63797403	1.821649364	4.709538742	
C ₁₃	296392.8333	1872955.058	25700.6	102002.796	243567.2667	2497121.506	3398795.066	1214989.722	918722.7999	431775.9333	497408.4667	
C ₁₄	41.5	9.538461538	11	25.42307692	37.33333333	36.89230769	8.311111111	21.61538462	20.66923077	35	34.09230769	
C ₁₅	5732394496	71720893825	629631819	18199095808	729557455.3	3.42655E+11	16394659654	11917398649	9347798978	69668486476	19878697575	
C ₁₆	15.833333346	10.09999994	14.07999992	10.0733333	14.73333352	5.513333321	0.686666673	6.106666597	7.706666724	19.16666705	1.926666665	
C ₁₇	549.2	5549.533333	550.8	4421.64	474.7333333	25502.2	457.3333333	2874.2144	2642.4	4631.6	9853.066667	
C ₁₈	1674829726	11087000000	1846898891	1334966136	2403662558	7958110356	16578183132	3779434375	3003307392	2184342857	1387774526	
C ₁₉	635887.5	5446333.333	25463500	6350312.5	4170666.667	359062.5	11498937.5	1425575	765538.4615	1195312.5	189500	
C ₂₀	5.654212544	18.48780969	40.8284167	23.68783046	2.686493965	34.40593287	84.41719767	3.532727806	72.94846369	39.26926723	54.60821126	

In the following chapter, the calculated results from the three methods are shown and discussed.

5. DISCUSSION RESULTS

This chapter discusses the calculated results that were obtained from the different methods used in this case study. The given data was first calculated using TOPSIS and ELECTRE in excel platform in a highly precise way. And further on, the third method, PROMETHEE was introduced in order to demonstrate better and more accurate results.

5.1 TOPSIS

The Euclidean distances between the ideal and non-ideal of each alternative were calculated in table 5.1. For instance, the distance between the ideal and the non-ideal point of Afghanistan is 0.113082891 and 0.039831610. In the next step after calculating the final ideal solution for all alternatives, table 5.2 was designed to show the final ranking results of the selected MENA countries using TOPSIS.

Table 5.1: The Ideal and Non-ideal Distances results using TOPSIS

Countries	d+	d-
Afghanistan	0.113082891	0.039831610
Armenia	0.112659132	0.040796566
Azerbaijan	0.106733698	0.041454117
Bahrain	0.105790158	0.044979918
Cyprus	0.108827418	0.046288380
Egypt	0.092126865	0.044466039
Georgia	0.111017067	0.040082123
Iran	0.090963147	0.061909809
Iraq	0.095954311	0.054241309
Israel	0.093339239	0.051152511
Jordan	0.109646396	0.038041689
Kazakhstan	0.100148706	0.042052861
Kuwait	0.096941905	0.061953530
Libya	0.106217971	0.038186855
Oman	0.103905652	0.04825266
Pakistan	0.097259966	0.052727211
Qatar	0.087443774	0.075067648
Saudi Arabia	0.071944213	0.096736666
Sudan	0.110987212	0.033510114
Syrian	0.105436826	0.040266515
Tunisia	0.104223577	0.053094244
Turkey	0.082748172	0.072880532
Yemen	0.115696108	0.033806080

Table 5.2: Ranking the Middle East and North Africa countries using TOPSIS

Rank	Countries	R_i
1	Saudi Arabia	0.573489220
2	Turkey	0.468297494
3	Qatar	0.461922290
4	Iran	0.404975548
5	Kuwait	0.389901255
6	Iraq	0.361137754
7	Israel	0.354016829
8	Pakistan	0.351544792
9	Tunisia	0.337496691
10	Egypt	0.325536963
11	Oman	0.317121420
12	Cyprus	0.298411772
13	Bahrain	0.298334515
14	Kazakhstan	0.295727128
15	Azerbaijan	0.279740386
16	Syrian	0.276359586
17	Armenia	0.265852401
18	Georgia	0.265270271
19	Libya	0.264443068
20	Afghanistan	0.260482884
21	Jordan	0.257581303
22	Sudan	0.231908196
23	Yemen	0.226124318

As it can be seen in table 5.2, the top five countries which have the highest score among other countries studied in this research are Saudi Arabia followed by Turkey, Qatar, Iran and Kuwait, where all the selected criteria were considered and compared to each other using TOPSIS. This table can show to its audiences a general idea of how well these countries are performing contrasted with each other in the region. So, if these countries are tagged for any foreign investments, partnership or any open market in different sectors and industries in the future this table can be helpful.

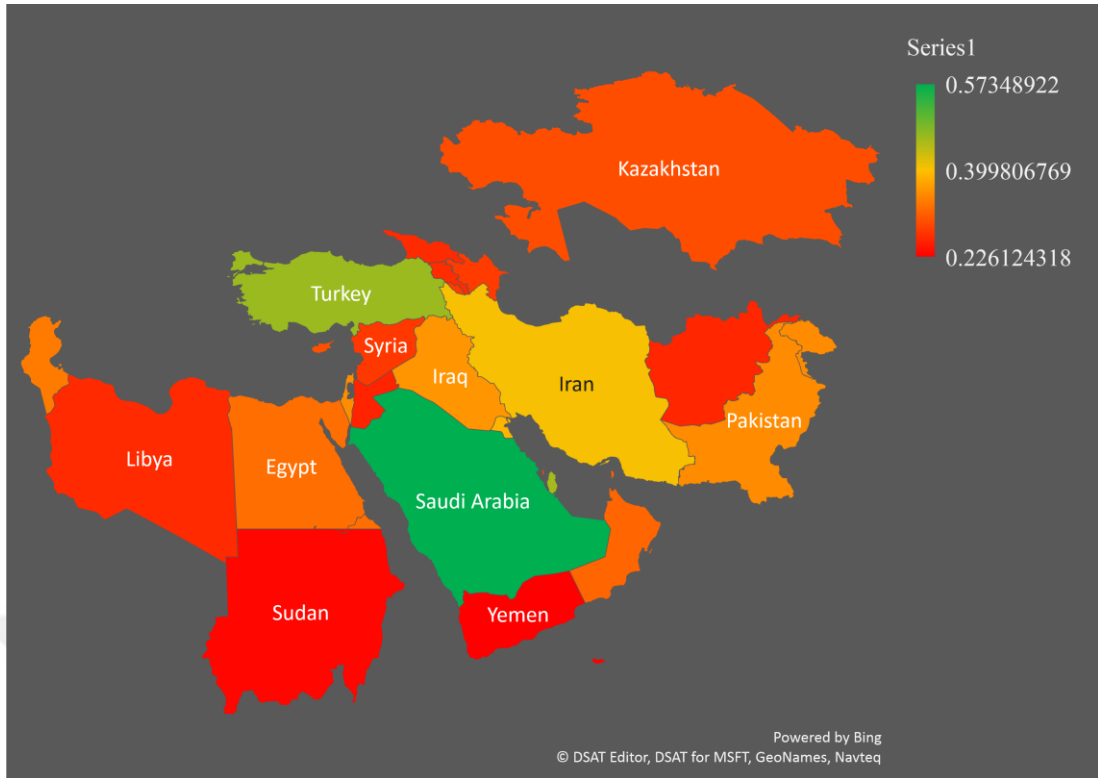


Figure 5.1: The Middle East and North Africa Map chart using TOPSIS

Based on the results from TOPSIS figure 5.1 was created, in this map chart, the twenty-three countries of the MENA region are presented in different colors from the highest rank (score 0.57348922) to lowest (score 0.226124318). Those countries which have a better score with higher ranks are colored green and light green, see Saudi Arabia, Turkey, and Qatar. As the scores and rankings move down, the colors are changing to dark yellow and orange, for instance, Iran, Kuwait, Iraq and at the lowest ranked countries are colored dark red, for instance, Afghanistan, Jordan, Sudan and Yemen.

Both table 5.2 and figure 5.1 can give us a general overview of the situation in the chosen MENA countries. So, it becomes more likely that Saudi Arabia is targeted by foreign investors since it has been ranked with the highest score as the first country in the MENA region. Saudi Arabia is neighboring with Qatar, Iraq, Jordan, and Oman therefore, it is important to considerate its neighboring countries in terms of changes in different aspects which can influence Saudi Arabia.

5.2 ELECTRE

The second method applied in this research was ELECTRE where the following table has been obtained.

Table 5.3: Ranking the Middle East and North Africa countries using ELECTRE

Rank	Country	Score
1	Egypt, Arab Rep.	6
2	Yemen, Rep.	6
3	Israel	5
4	Turkey	5
5	Kazakhstan	4
6	Azerbaijan	3
7	Libya	3
8	Bahrain	2
9	Iraq	2
10	Jordan	2
11	Saudi Arabia	2
12	Syrian Arab Republic	1
13	Afghanistan	0
14	Iran, Islamic Rep.	0
15	Qatar	0
16	Kuwait	-1
17	Georgia	-2
18	Sudan	-2
19	Pakistan	-3
20	Oman	-4
21	Cyprus	-6
22	Armenia	-10
23	Tunisia	-12

Table 5.3 shows the new ranking that was done using ELECTRE. In this method, each country has given a score that was calculated with respect to other alternatives and criteria in this research. As shown ELECTRE assigned the highest scores to Egypt, Yemen, Israel, Turkey, and Kazakhstan. Both Egypt and Yemen have the same score of 6 and both Israel and Turkey have 5 scores followed by Kazakhstan with a score of 4. In this method countries like Saudi Arabia, Kuwait and Iran are placed below the top ten countries ranked by ELECTRE.

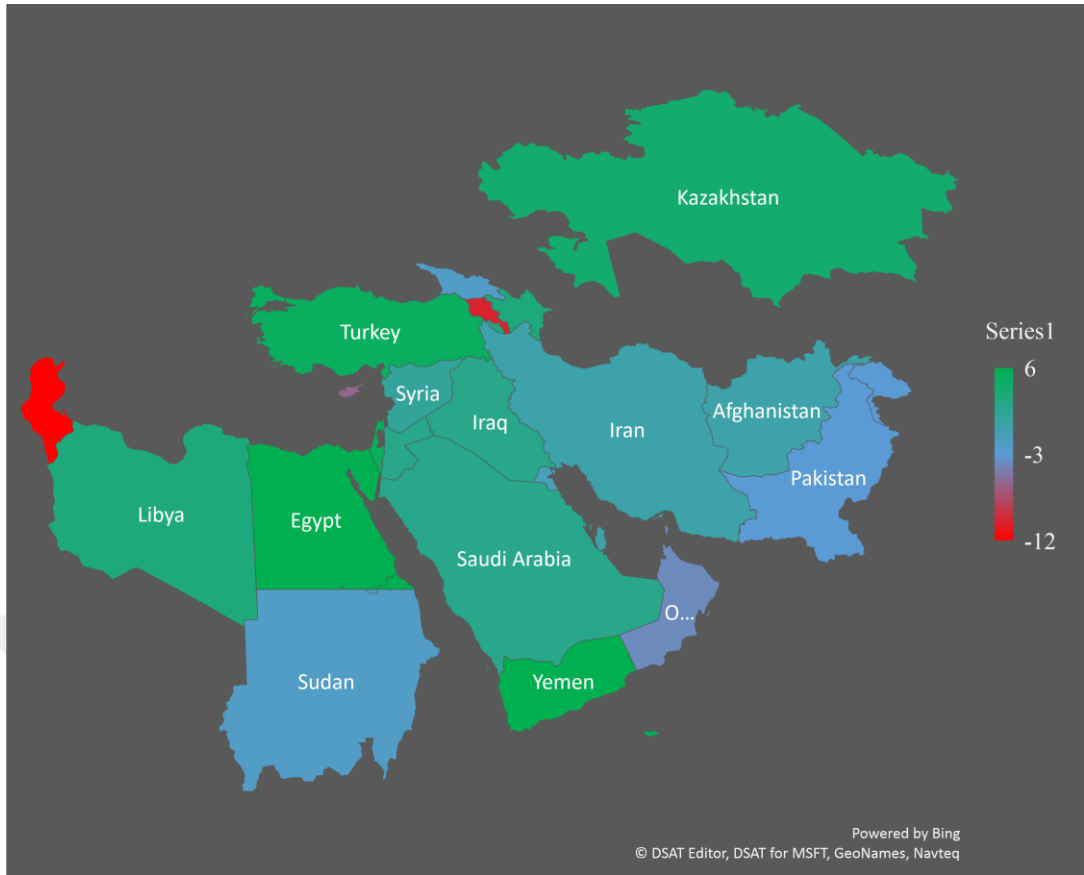


Figure 5.2: The Middle East and North Africa Map chart using ELECTRE

The map chart in figure 5.2 was created based on the results given by ELECTRE, but as it can be seen in this map chart most of the unexpected countries were marked as green. Therefore, by comparing the result of TOPSIS and ELECTRE, it is clear that ELECTRE is not a suitable method to use in such ranking as it has also shown in table 5.3 and figure 5.2. Therefore, PROMETHEE was introduced to carry on the calculations. The results are actually too close to each other and not clear.

5.3 PROMETHEE

The following table was calculated using PROMETHEE in Visual PROMETHEE.

Table 5.4: Ranking the Middle East and North Africa countries using PROMETHEE

Rank	Country	Phi	Phi+	Phi-
1	Saudi Arabia	0.3729	0.4974	0.1245
2	Turkey	0.2493	0.3814	0.1321
3	Qatar	0.238	0.3234	0.0854
4	Iran	0.1061	0.2341	0.128
5	Kuwait	0.0566	0.1557	0.0991
6	Israel	0.0555	0.1477	0.0921
7	Oman	0.0441	0.1383	0.0942
8	Egypt	0.0007	0.0917	0.091
9	Bahrain	-0.0066	0.0853	0.092
10	Kazakhstan	-0.0097	0.1104	0.1201
11	Tunisia	-0.0107	0.1065	0.1172
12	Pakistan	-0.0116	0.0914	0.1029
13	Cyprus	-0.034	0.0937	0.1277
14	Jordan	-0.0637	0.0503	0.114
15	Afghanistan	-0.0695	0.0573	0.1267
16	Iraq	-0.0752	0.0685	0.1437
17	Azerbaijan	-0.0879	0.0397	0.1275
18	Georgia	-0.0881	0.0491	0.1372
19	Armenia	-0.0959	0.0572	0.1531
20	Syrian	-0.0994	0.0317	0.1311
21	Libya	-0.1328	0.0287	0.1615
22	Yemen	-0.1521	0.0569	0.209
23	Sudan	-0.1863	0.0111	0.1973

Table 5.4 above shows the results of the final ranking in the selected MENA countries based on PROMETHEE, each country (alternative) has given a Φ^+ , Φ^- and Φ scores. For instance, Φ^+ (positive outranking flow) of Saudi Arabia shows how much better Saudi Arabia is than other countries. Moreover, the highest value of Φ^+ is preferable alternatives than others. And Φ^- shows the negatives outranking flow where expresses how the alternative (Saudi Arabia) outranked by other alternatives (countries) and Φ (net flow) is the subtraction of negative form positive outranking whereby the highest net flow considers the best alternative.

As it can be seen in table 5.4 Saudi Arabia has been ranked in the first place with the highest net flow of 0.3729 followed by Turkey 0.2493 at the second place and Qatar 0.238 at the third place.

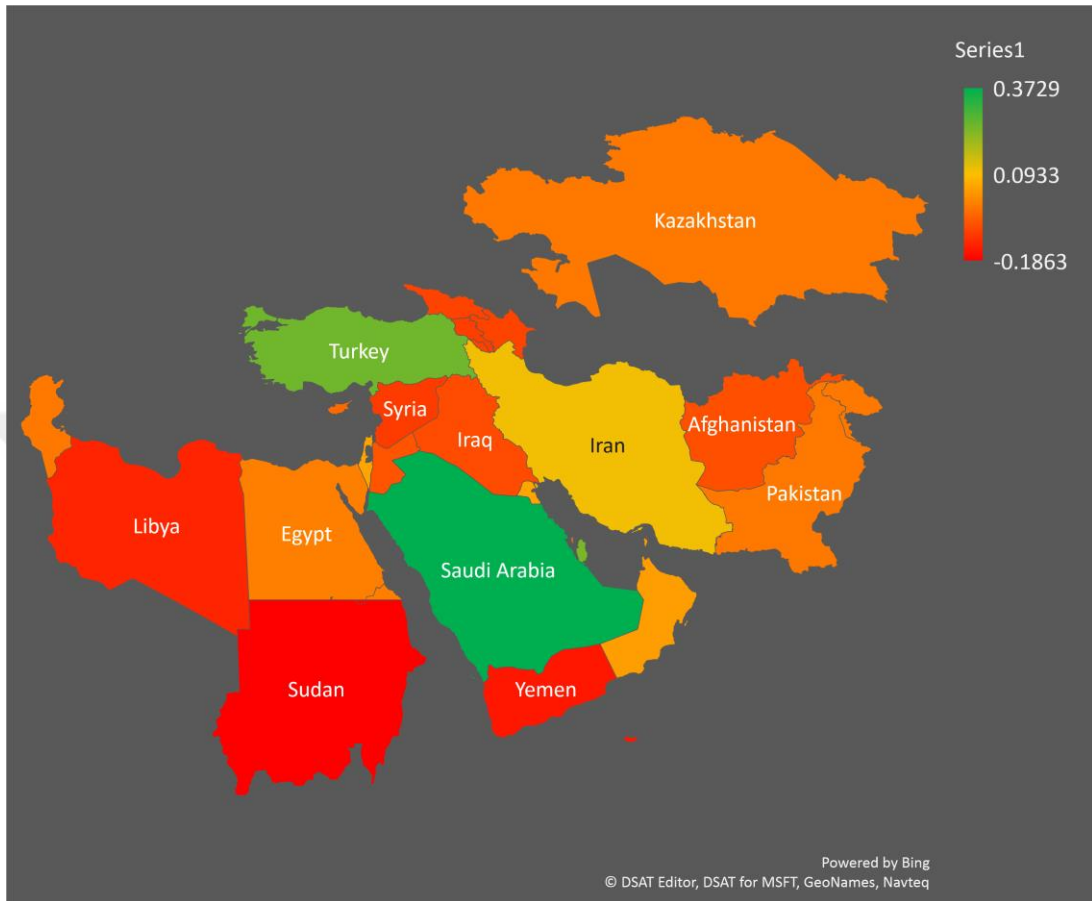


Figure 5.3: The Middle East and North Africa Map chart using PROMETHEE

The map chart in figure 5.3 is based on the results provided by the PROMETHEE method which was applied on twenty-three countries in the MENA region. In this map chart, the countries are shown from the highest score (green areas) 0.3729 to lowest score -0.1863 (red areas), and the range of colors between top countries to least favored countries are shown by yellow and orange.

In this part, the Graphical Astronomy and Image Analysis (GAIA) which is the descriptive counterpart of PROMETHEE has been applied and discussed.

The GAIA began by creating a multidimensional with as many dimensions based on the used criteria in this problem (twenty). But with the assistance of a mathematical method call Principal Components Analysis, the number of dimensions has reduced considering minimizing the loss of information.

Standard GAIA analysis includes U and V only which has been shown in figure 5.4 whereby, U is the first principal component that contains the highest possible quantity of data. And, V is the second principal component which providing the highest additional data orthogonal to U.

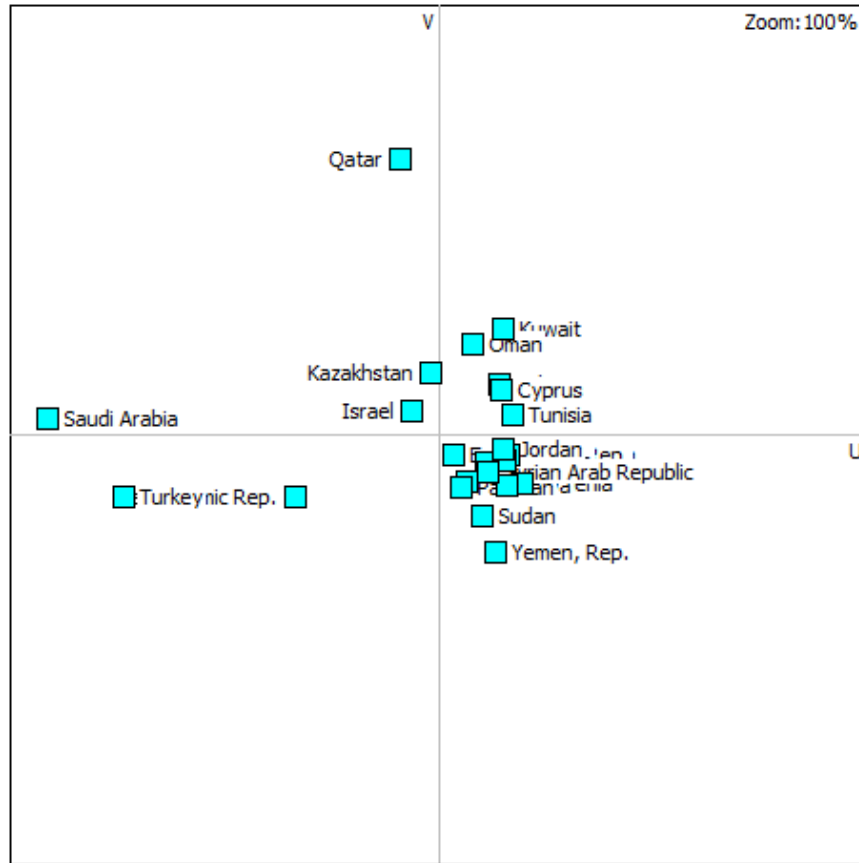


Figure 5.4: The GAIA PLANE (Alternatives)

In figure 5.4 all countries are represented by a single point on the GAIA plane based on their indicators evaluation. Countries with a similar action profile are located closer to each other.

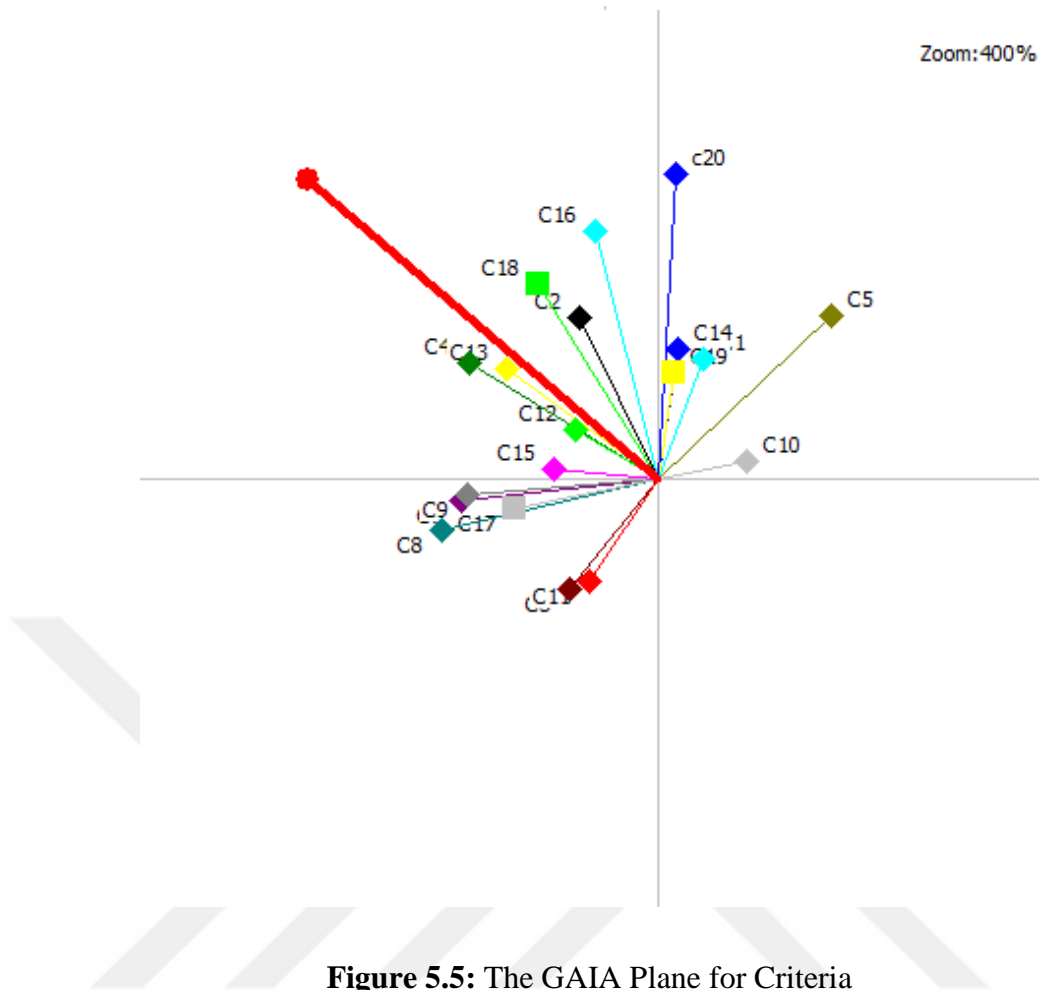


Figure 5.5: The GAIA Plane for Criteria

In figure 5.5, each criterion has been represented by an axis drawn out from the center of GAIA plane. Furthermore, the closer the criteria axis is to each other, the more similar their performances are to each other. For instance, natural gas production (C13) and Export of good and services (C4) are located close to each other. On the other hand, the axis that is pointing in opposite directions has a conflict towards the rest of the criteria. For example, inflation (C10) is conflicting with most of the other indicators. Additionally, from the above figure, it is possible to understand and identify the indicators that have similar preferences and indicators that are conflicting with other indicators so that further on an appropriate decision can be made.

The thicker red axis is an additional axis called the decision axis in the GAIA plane, which represents the weighting of the criteria. The decision axis can indicate which criteria are corresponded to PROMETHEE ranking.

In the following the four highest ranking countries Saudi Arabia, Turkey, Qatar, Iran and the lowest ranked country Sudan were further analyzed using GAIA web. Figure 5.6, figure 5.7, figure 5.8 and figure 5.9 and figure 5.10 they all express the influences of specific criteria on the preference result and ranking with a graphical representation of the net flow scores for each criterion where the criteria axis in the GAIA web are in the same orientation as in GAIA plane as well as PI the decision axis.

In the following (figures 5.6 to figure 5.10) as the radius where the net flow passes through decreases, the preferred choice also gets lower. For instance, in figure 5.6 shows that Saudi Arabia is performing strongly in most of its indicators which has created a larger range of newt flow in the GAIA web as in figure 5.10 Sudan has a smaller radius compare to Saudi Arabia therefore, it has a lower favor compared to the rest of the countries.

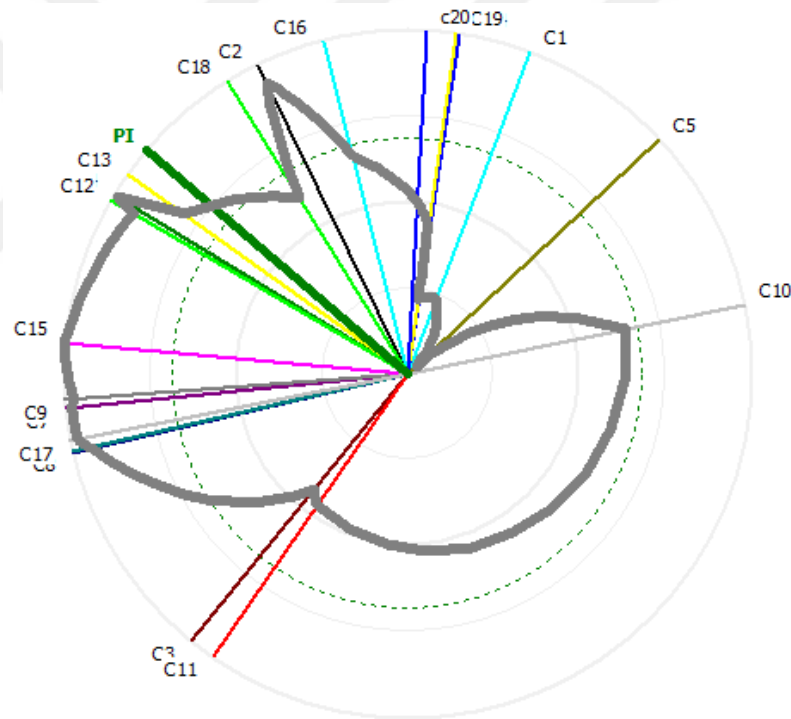


Figure 5.6: The GAIA Web of Saudi Arabia

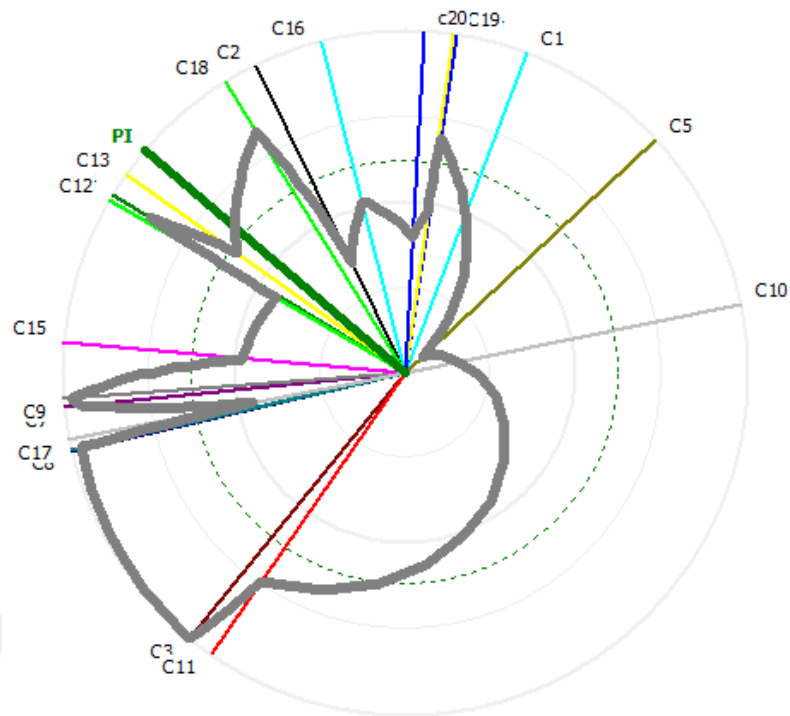


Figure 5.7: The GAIA Web Turkey

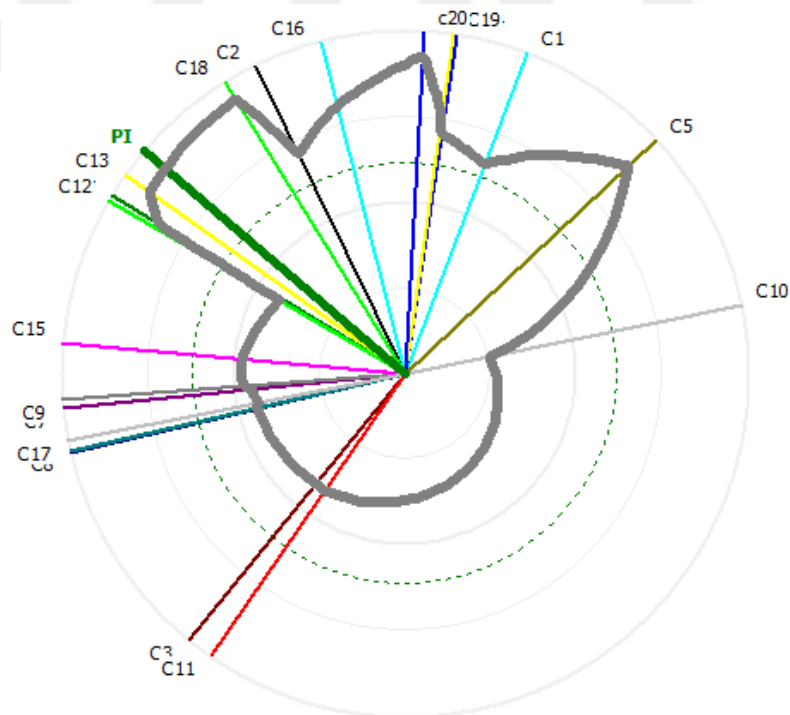


Figure 5.8: The GAIA Web Qatar

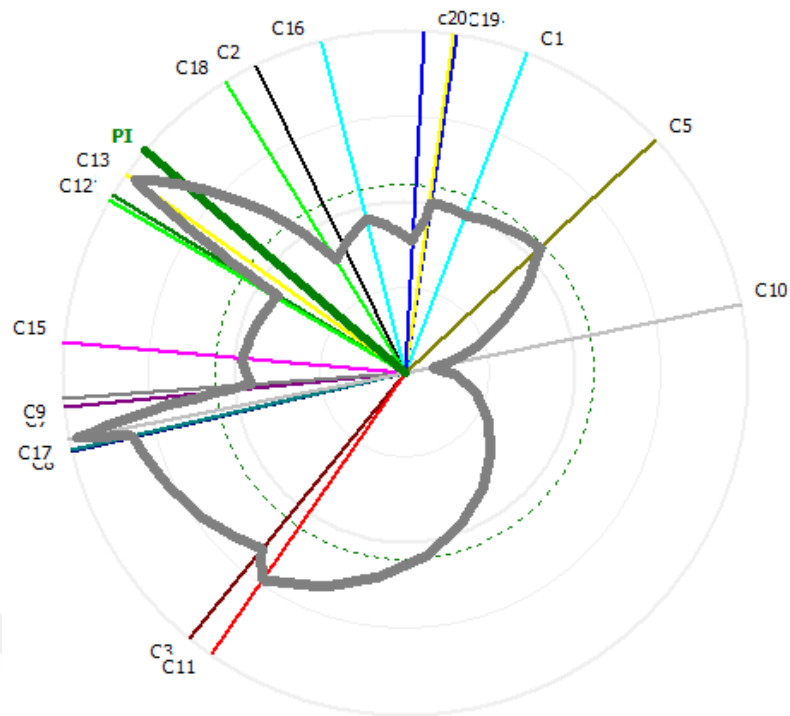


Figure 5.9: The GAIA Web Iran

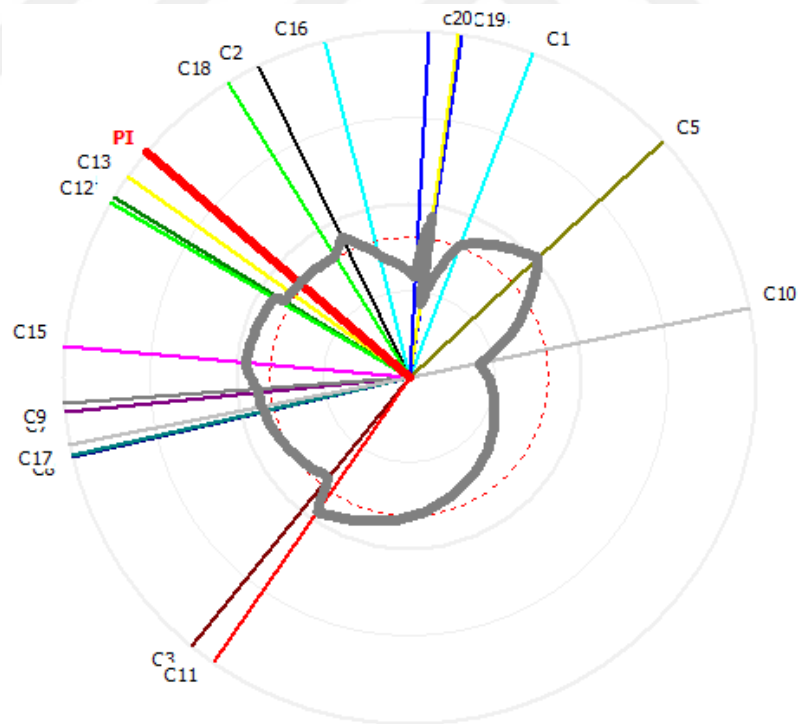


Figure 5.10: The GAIA Web Sudan

In the flowing, the action profile of the highest ranked country and the lowest ranked country has been discussed.

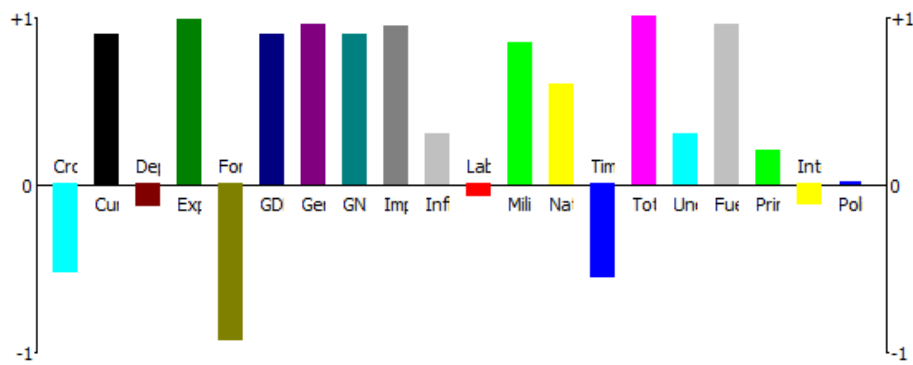


Figure 5.11: The Action Profile of Saudi Arabia

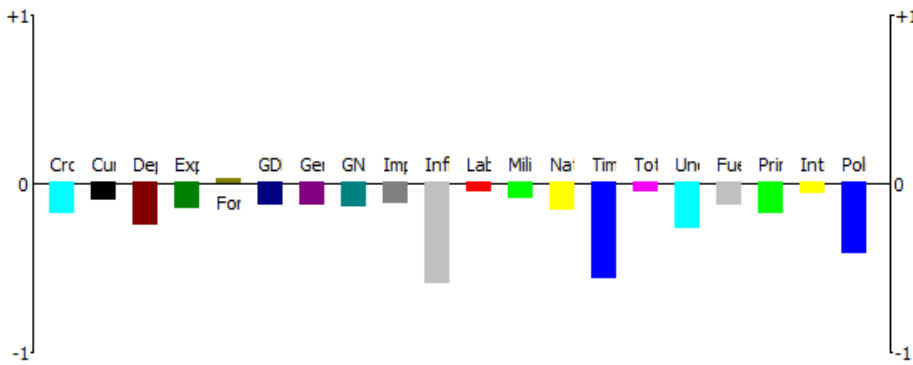


Figure 5.12: The Action Profile of Sudan

The figure 5.11 and figure 5.12 are action profile of Saudi Arabia, the first ideal country, and Sudan the last ideal country that were created in visual PROMETHEE. In these graphs countries, performances are analyzed based on the indicators used in this problem. As it can be shown Saudi Arabia has a better condition to Sudan when two countries are compared. These figures can also identify, the strongest indicators in each country compare to all other used indicators in this research.

In the next chapter conclusion, the summary of the work done in this research as well as the further studies that can be done will be discussed.

6. CONCLUSION

Terror, political changes, a significant drop in the oil price and many more conflicts in the Middle East and North Africa has been affected many foreign and domestic investors in the region. But still, MENA has not been abandoned left alone. Some companies see this as an opportunity in the emerging market with fewer competitors. There are many international firms willing to find a way to invest or maintain their interstates in the MENA region. In this research twenty-three countries in the NENA was ranked based on their financial, political and economic performances during the year 2000-2015.

An uncertainty is not predictable therefore there is a risk of doing an action. That risk can be minimaxed and calculated with a right tool and knowledge. The same function was applied in this research where there are risks of failing in investing in MENA. The findings of this case study provide a significant MENA country ranking for different parties operating in this region, in particular, decision makers, policymakers, stakeholders, and researchers.

In order to accomplish this research first, it needed to understand different indicators of a country and how one or many indicators can have an impact on a country. Therefore, by clarification and analyzing different published paper and research based on ranking countries in terms of one sector or an indicator, the needed indicators were selected. Secondly, the data needed for each indicator was collected from the accessible databanks such as International Monetary Fund (IMF), the World Bank, United Nation (UN), form the year 2000 to 2015. But disappointedly some of the countries in MENA did not have a completed data set for their indicators. Consequently, some of the indicators and countries needed to be limited at that early steps. Thirdly, Multi-Criteria Decision Making was introduced to carry the calculations accordingly, a variety of different literature and papers were considered and at the end, TOPSIS, ELECTRE, and PROMETHEE were selected. Finally, the MCDM methods were applied and three ranking was obtained. TOPSIS and PROMETHEE could fulfill the purpose of this research and ranked countries in the

MENA region. But ELECTRE was not a suitable method in such problem and it could not obtain a reliable result. Therefore, the research was carried on using only TOPSIS and PROMETHEE. Both TOPSIS and PROMETHEE have ranked Saudi Arabi, Turkey, Qatar, and Iran as their top four ranked countries in MENA. This result shows that these countries are reliable for further investigation based on investors' preferences in investment or other acts according.

Since there are still too many unsettled conflicts in the Middle East and North Africa and unanswered questions relating to the future of the region, it is difficult to present a general outlook for the upcoming years. Still, according to The World Bank Group, the economic growth in MENA is predicted to recover to 3,1% in 2018, which means a rise of 1,1% compared to the previous year and after this year, the rebound is considered likely to be in place, reaching 3.3% in 2019 and 3.2% in 2020 (The World Bank Group, 2018).

The challenging part of this research was selecting the indicators. There are many indicators that are some bounded together and dependent on each other and some not. One basically has the power to change the condition of a country, in a good or bad way. In MCDM problems it is wised to know each criteria's weight in the most precise way. But since each indicator has also many factors within the countries or different regions, giving weights to indicators needed a lot of investigations as well as the help of experts. Therefore, in this research, all the weight was given the same. In the further studies, it is considered to first catcalled weights of each selected indicators and then began with the calculations.

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RESUME

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OBJECTIVE

Familiarise myself with specific empirical methods and their application in order to professionally do research on the Middle East focusing on risk analysis and problem solving and achieve my future career goal as a specialist for economy in the MENA region.

EDUCATION





- Sept. 2015-current
 - Master of Business Administration** (*English-taught Postgraduate Degree*)
Istanbul Aydın University/Faculty of Economics and Administrative Sciences, Turkey
 - 120 ECTS
 - GPA: 3,38 (German grading system: 1,7)
 - Thesis on Country Risk Assessment in MENA
 - Bachelor of Electronic and Electrical Engineering** (*British Undergraduate Degree*)
University of Sunderland/Faculty of Applied Science, Malaysia
 - 360 UK credits = 180 ECTS
 - UK degree score: Upper second class (German grading system: 1,7)
 - Thesis on Human Interface Devices
 - Secondary School Diploma**
Sunway University College/Canadian International Matriculation Program, Malaysia
- Okt. 2014
- June. 2011

WORK EXPERIENCE

- Sept. 2016-current
 - Public Relations Manager / English Language Teacher**
Okyanus College Istanbul, Turkey
 - Privat School
 - Full time position

SKILLS

LANGUAGES

- Persian/Farsi  *native*
- English:  *near native*
- Turkish:  *intermediate*
- German:  *elementary*

PROGRAMS

- MS Office (Word, Excel, PowerPoint, Visual C++)
- Proteus PCB Design & Simulation (basic level)
- MATLAB (basic level)

EXPERTISE

MCDM (Multiple criteria decision-making):

- Visual PROMETHEE (Program/Preference Ranking Organization Method for Enrichment of Evaluation)
- SDI Tools (Statistical Design Institute)
- TOPSIS (The Technique for Order of Preference by Similarity to Ideal Solution)
- ELECTRE (Elimination and Choice Expressing Reality)

Ahmad M. Dehcheshmeh